



## *U.S. Consumer Product Safety Commission – Fast Track Recall*

**Recall Date:** December 7, 2017

**Recall Number:** 18-055

### **Westinghouse Portable Generators Recalled by MWE Investments Due to Fire Hazard**

#### **Recall Summary**

**Name of Product:** Portable Inverter Generators

**Hazard:** The portable generators can overheat, posing a fire hazard to consumers.

**Remedy:** Repair

Consumers should immediately stop using the recalled generators and contact MWE Investments to arrange for a free repair.

#### **Consumer Contact:**

MWE Investments toll-free at 855-944-3571 from 9 a.m. to 5 p.m. ET Monday through Friday, email [info@wpowereq.com](mailto:info@wpowereq.com), or online at [www.westinghouseportablepower.com](http://www.westinghouseportablepower.com) and click on “Product Safety” located at the top of the page.

#### **Recall Details**

**Units:** About 4,500

#### **Description:**

This recall involves Westinghouse iGen2500 and iPro2500 portable inverter generators used to power appliances, cell phones or other electronic devices. The iGen2500 has a bright blue plastic cover and has “Westinghouse iGen2500” printed in white lettering on the side and on the front of the generator. The Westinghouse iPro2500 has a plastic gray cover. “Westinghouse iPro2500” is printed in white lettering on the side and front of the generator. The number of watts is also printed on the side. It reads 2200 Running Watts and 2500 Peak Watts. The generators measure about 20 inches long by 18 wide inches by 11 inches tall. They weigh about 49 pounds.

**Incidents/Injuries:** The firm has received four reports of the recalled generators overheating and catching on fire. No injuries have been reported.

**Sold exclusively at:** Online at Amazon.com, apelectricgenerators.com, Climate Right.com, Homedepot.com, Houzz.com, Menards.com, PowerEquipmentDirect.com, and Walmart.com from June 2017 through October 2017 for between \$580 and \$600.

**Importer:** MWE Investments of Columbus, Ohio

**Distributor:** MWE Investments of Columbus, Ohio

**Manufactured in:** China

## **Photos**



## Recalled Westinghouse iGen2500 Portable Inverter Generator



## Recalled Westinghouse iPro2500 Portable Inverter Generator



This recall was conducted, voluntarily by the company, under CPSC's Fast Track Recall process. Fast Track recalls are initiated by firms, who commit to work with CPSC to quickly announce the recall and remedy to protect consumers.

### **About U.S. CPSC:**

The U.S. Consumer Product Safety Commission is charged with protecting the public from unreasonable risks of injury or death associated with the use of thousands of types of consumer products under the agency's jurisdiction. Deaths, injuries, and property damage from consumer product incidents cost the nation more than \$1 trillion annually. CPSC is committed to protecting consumers and families from products that pose a fire, electrical, chemical or mechanical hazard. CPSC's work to ensure the safety of consumer products - such as toys, cribs, power tools, cigarette lighters and household chemicals –

contributed to a decline in the rate of deaths and injuries associated with consumer products over the past 40 years.

Federal law bars any person from selling products subject to a publicly-announced voluntary recall by a manufacturer or a mandatory recall ordered by the Commission.

For more lifesaving information, follow us on [Facebook](#), Instagram [@USCPSC](#) and Twitter [@USCPSC](#) or sign up to receive our [e-mail](#) alerts. To report a dangerous product or a product-related injury go online to [www.SaferProducts.gov](#) or call CPSC's Hotline at 800-638-2772 or teletypewriter at 301-595-7054 for the hearing impaired.

### **CPSC Consumer Information Hotline**

Contact us at this toll-free number if you have questions about a recall:

800-638-2772 (TTY 301-595-7054)

Times: 8 a.m. – 5:30 p.m. ET; Messages can be left anytime

Call to get product safety and other agency information and to [report unsafe products](#).

### **Media Contact**

Please use the phone numbers below for all media requests.

Phone: 301-504-7908

Spanish: 301-504-7800